

AETNA CUSTOMER CENTER

Hartford, CT



PROJECT DESCRIPTION

The new Aetna Customer Center occupies a privileged location in Aetna's historic Hartford headquarters building and takes full advantage of the site's high ceilings, plentiful natural light, and courtyard views. The center is equipped with two large technologically advanced presentation rooms, a multi-media theater, an elegant dining facility, gallery/exhibition space, and myriad smaller meeting and break rooms. The guiding aim of the design was to provide an ideal environment in which to host, without compromise, two simultaneous corporate customer events, and to provide each customer group with an experience of engagement and comfort.

Acentech worked with architects Perkins + Will to achieve excellent acoustics for natural speech and remote communication in both presentation rooms and all meeting and break rooms; low background noise from mechanical systems throughout the center; excellent sound privacy between spaces within the center; and high sound isolation between the center and the adjacent spaces, which included a 300-seat auditorium and an executive videoconferencing suite. These acoustical aims were achieved in harmony with Perkins + Will's elegant and innovative architectural design and Aetna's ambitious goals for their new center.

The new Aetna Customer Center was completed and opened in April 2008.

Acentech

CONSULTING SERVICES

- Architectural acoustics
- Mechanical system noise and vibration control

REFERENCE

Stevanie Demko
Perkins + Will
655 Winding Brook Drive
Glastonbury, CT 06033
(860) 657-2500

